

EVERLAST[®]
SPORTS SURFACING

with 
NIKE GRIND



1" UltraTile[™] (Patent No. 6,623,840)

MAINTENANCE MANUAL

Manufactured in the U.S.A. by:

ecore[™]
—INTERNATIONAL—

Revised on 04/15/11 to
add Green Cleaners.
Supersedes all previous
versions. Check website
for updates.

888.383.7655 – www.everlastsportssurfacing.com

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MAINTENANCE

IMPORTANT INFORMATION FOR THE INSTALLER

**ECORE recommends
our environmentally friendly cleaners (ECORE Green Solutions line)
for EVERLAST SPORTS SURFACING WITH NIKE GRIND**

Proper protection and maintenance of 1" UltraTile post-installation should be specified by the architect/designer. EVERLAST UltraTile products are not pre-coated with a factory finish; therefore, they should not be subject to construction debris and potential damage caused from heavy-duty construction activities.

FLOOR PROTECTION

The specifier should include specification details to protect the floor post-installation and until job construction is complete, such as covering the entire floor with paper or other floor covering device (plastic, plywood, etc.) until construction is completed and thorough cleaning and maintenance can be implemented.

ASSIGNMENT OF CLEANING AND MAINTENANCE

The specifier should determine and assign the responsibility for the initial cleaning and finishing. This responsibility should be specifically assigned to either the flooring contractor, general contractor, maintenance contractor or owner.

PRODUCTS AVAILABLE FOR PURCHASE

ECORE Green Solutions, E-Cleaner
ECORE Green Solutions, E-Strip

The recommendations contained in this manual are listed because of their extensive testing and field experience with the EVERLAST® product. These instructions are given only as guidance to our customers and for use with our recommended tools and adhesives. Ecore International™ cannot accept any responsibility for loss or damage that may result from the use of this information due to variations in working conditions and/or workmanship of the installer. Users are advised to conduct their own tests for a particular application and assign installers that are familiar with this type of flooring product.

Inspect all tiles for visual defects including shade variances prior to beginning installation. No labor claim will be honored on material installed with visual defects or shade variations. It may be necessary to lay out and hand select tiles for color consistency. Any discrepancies must be reported immediately before beginning the installation. Ensure that all job site and subfloor conditions are met.

MAINTENANCE

Steps	Cleaning Product	Mixture	Equipment
Initial Cleaning	ECORE Green Solutions, E-Cleaner	10 oz./gal. water	Soft nylon brush or approved pad*
Daily Cleaning	ECORE Green Solutions, E-Cleaner	2-4 oz./gal. water	Soft nylon brush, or microfiber mop
Heavy Soil & Restorative Cleaning	ECORE Green Solutions, E-Cleaner or E-Strip	16 oz./gal. water	Approved pad*

* Please contact ECORE's Technical Department for guidance on pad selection. 800-322-1923.

I. CLEANING PROCEDURES

1. Initial Cleaning

- a. Remove all surface soil, debris, sand and grit by sweeping, dust mopping or vacuuming with a high CFM vacuum. For large areas, use auto scrubbers to clean floors.
- b. Scrub floor with ECORE Green Solutions, E-Cleaner (10 oz./gal. of water), using buffer or auto scrubber with a soft nylon brush or an approved pad. Avoid flooding the floor.
- c. Pick up solution with a wet vacuum. Rinse with clean water, picking up the rinse water with a wet vacuum and allow to dry thoroughly (6-8 hours).

2. Daily/Regular Cleaning

- a. Sweep, dust mop or vacuum floor to remove surface soil, debris, sand and grit.
- b. Damp mop with a microfiber mop or auto- scrub using an approved pad with ECORE Green Solutions, E-Cleaner (2-4 oz./gal. of water).
- c. Mop again with clean water to remove residue.

3. Restorative Maintenance

- a. Sweep and dry vacuum floor thoroughly.
- b. Heavy scrub floor with ECORE Green Solutions, E-Cleaner (10 oz./gal. of water) or E-Strip. This cleaning may be performed with an auto scrubber or rotary scrubber.
- c. Vacuum soiled solution with a wet/dry vacuum.
- d. Rinse with clean water.
- e. Pick up solution with wet vacuum.
- f. Allow floor to thoroughly dry.

4. Heavy Soil

- a. Remove as much surface soil, debris, sand and grit as possible by sweeping, dust mopping or vacuuming.
- b. Scrub floor with ECORE Green Solutions, E-Cleaner or E-Strip, using a buffer or auto scrubber with an approved pad.
- c. Pick up solution with a wet vacuum, rinse with clean water and allow to dry thoroughly (6-8 hours).

WARRANTY

ECORE International (the “Seller”) warrants that the UltraTile™ surfacing system will be free from defects in materials and workmanship.

What does the warranty cover?

- Surface wear due to ordinary abrasion from pedestrian traffic will not penetrate the wear course of the surface.
- The tiles, when installed according to the manufacturers’ specifications, will ensure the surface remains fixed and functional.

How long does the warranty coverage last?

This is a 15 year limited warranty, prorated as outlined in the warranty coverage schedule shown below. This warranty may be transferred with the property.

What will we do?

Any segment of an UltraTile surface that meets the warranty criteria will be repaired or replaced, at the Seller’s option and in conjunction with the warranty coverage schedule below.

How do you submit a warranty claim?

A warranty claim should be made directly to the Seller. Make claims via telephone by calling 800-322-1923. Please provide the following information: a description of the claimed defect and the date the defect was discovered, photographic images (if applicable) of the claimed defect, the date of the original installation, the project name and your name, address and phone number. The Seller will provide notification of any additional information and physical evidence that may be required to process your claim.

Warranty Coverage Schedule:

The Seller shall be responsible for 100% of the cost of the repair or replacement of any product found to be defective or not in compliance with the warranty herein within the first six (6) years following the original shipment of the product. Where any product is found to be defective or not in compliance with the warranty herein more than six (6) years following the original shipment of the product, the Seller shall only be responsible for a portion of the cost of the repair or replacement of such products as follows (and the buyer shall bear and pay the remaining portion of such costs):

<i>Number of years from date of original shipment to date of claim</i>	<i>Percentage of purchase price of product for which Seller is responsible</i>
<i>0-6 -----</i>	<i>100%</i>
<i>More than 6, but less than 7 -----</i>	<i>60%</i>
<i>More than 7, but less than 8 -----</i>	<i>40%</i>
<i>More than 8, but less than 9 -----</i>	<i>30%</i>
<i>More than 9, but less than 10 -----</i>	<i>20%</i>
<i>More than 10, but less than 12 -----</i>	<i>10%</i>
<i>More than 12, but less than 15 -----</i>	<i>5%</i>

WARRANTY

Warranty Exclusions

This warranty does not cover:

- Product failure caused by accidents, misuse, natural disaster, vandalism, improper installation or maintenance and the like (see installation, care and maintenance instructions).
- Color change caused by exposure to UV and/or normal abrasion from pedestrian traffic.
- Failure due to improper sub-surface preparation.
- Resilient flooring may suffer visible damage as a result of extreme high forces (up to 2000 pounds per square inch). Common contributors of this type of force include but are not limited to stiletto or high heels, as well as narrow tipped chair supports. UltraTiles are not designed to perform under such concentrated high pressure.

ECORE International will not accept claims for damage caused by extreme high forces.

Additional Considerations:

- The Seller's liability is limited to the material and transportation costs of repair or replacement of the product at the Seller's option. The Seller shall be responsible for installation costs and the costs of other work in connection with such repair and replacement only if such work was performed by Seller in the original installation. Where UltraTile is installed only in high traffic areas or installed in combination with other surfacing products not sold by the Seller, such UltraTiles are excluded from this warranty.
- In the event of repair, replacement, or refinishing under this warranty, the warranty applicable to the replacement material or to the repaired or refinished products will extend only for the time remaining under the original warranty.
- The Seller reserves the right to discontinue or change any design or color of any products at any time and without notice or liability. If, for any reason, products of the type originally purchased are no longer available at the time a warranty claim is made, Seller may substitute another product determined by Seller to be of comparable quality and price.
- THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- Your exclusive remedy for any breach of warranty is as set forth in this warranty. This warranty gives you specific legal rights. You may have other rights which vary from state to state and province to province.
- **The UltraTile warranty shall not cover dissatisfaction due to improper installation, damage from improper maintenance or usage, or general misuse, including and without limitation: burns, cuts, tears, scratches, scuffs, damage from rolling loads, damage from cleaning products not recommended by Ecore, slight shade variations or shade variations due to exposure to direct sunlight, or differences in color between samples or photographs and actual flooring.**



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Manufactured in the U.S.A. by:



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