

# **TROUBLESHOOTING**

### **DEALING WITH DIFFICULT STAINS**

Note: Always post wet floor signs, caution tape or barricade an area before performing wet maintenance.

Note: Always refer to the Manufacturer's material safety data sheets (MSDS) for proper personal protective equipment before working with chemicals.

### 1. RED WINE

- a) For this procedure you will need Johnson's Spitfire Non-Butyl spray and wipe cleaner, a green scrubbing pad (for smooth surfaces) or a deck brush with soft nylon bristles (for textured track surfaces), a bucket with clean fresh water (or garden hose if outdoors) and a clean rag or mop.
- b) Spray Spitfire NB over entire area covered by marker. Allow solution to stand 5-10 minutes.
- c) Making sure flooring is still wet, if not spray a light coat of Spitfire NB just to dampen, scrub stain out with green pad/deck brush.
- d) Immediately rinse out with clean fresh water. Repeat rinsing as many times as needed to avoid leaving any residue.
- e) If the stain was not all removed, repeat the entire process a second time.
- f) Allow surface to dry before using.

## 2. PAINT (SPRAY PAINT AND ACCIDENTAL SPILLS)

- a) For this procedure you will need Johnson's P.O.G. cleaner, a red and a green scrubbing pad (for smooth surfaces) or a deck brush with soft nylon bristles (for textured track surfaces), a bucket with clean fresh water (or garden hose if outdoors) and a clean rag or mop.
- b) Apply P.O.G. over entire area covered by paint. Allow solution to stand 5-10 minutes.
- c) Note: P.O.G. is flammable so do not use near source of ignition.
- d) Making sure flooring is still wet, if not apply more product just to dampen the surface, scrub stain out with green pad/deck brush.

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### **TECHNICAL DEPARTMENT**

- e) Immediately rinse out with clean fresh water. Repeat rinsing as many times as needed to avoid leaving any residue.
- f) If the paint was not all removed, repeat the entire process.
- g) After the paint stain is removed, wash surface with a neutral cleaner such as GP Forward from JohnsonDiversey or Profi from Taski to remove any P.O.G. residue. Dilute neutral cleaner according to Manufacturer's recommendations and wash smooth surfaces with a red pad or textured surfaces with a deck brush with soft nylon bristles.
- h) Thoroughly rinse surface to eliminate soap residue and repeat rinsing if needed.
- i) Allow surface to dry before using.

## 3. PERMANENT MARKER

- a) For this procedure you will need Johnson's Spitfire Non-Butyl spray and wipe cleaner, a green scrubbing pad (for smooth surfaces) or a deck brush with soft nylon bristles (for textured track surfaces), a bucket with clean fresh water (or garden hose if outdoors) and a clean rag or mop.
- b) Spray Spitfire NB over entire area covered by marker. Allow solution to stand 5-10 minutes.
- c) Note: Black marker may be harder to remove and solution should stand 20 minutes.
- d) Making sure flooring is still wet, if not spray a light coat of Spitfire NB just to dampen, scrub stain out with green pad/deck brush.
- e) Immediately rinse out with clean fresh water. Repeat rinsing as many times as needed to avoid leaving any residue.
- f) If the stain was not all removed, repeat the entire process a second time.
- g) Allow surface to dry before using.

For assistance, please contact: Mondo Technical Department

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